



BREAK FREE FROM YOUR TELEPHONE SYSTEM

Traditional Telephone Systems (or PBX's) were a multi-year major capital investment with heavy support charges—if you are still suffering from this type of contract we can help you break free. We can either replace your PBX or extend and enhance your telephony using the latest technology and save you serious money - [We can help](#).

PBX and traditional Voice Service Replacement

Activator UK can offer a complete PBX replacement system. This allows you to get rid of the telephone system in your office, and the expensive lines and support contracts, and use our Hosted PBX based on Voice over Internet Protocol (VoIP), running in our data centre — it's just like getting a someone to host your website. It allows our customers significant cost savings compared to a standard PBX style service, but with advanced features that dramatically improve efficiency combined with better customer call handling.

New Savings plus New Features

Moving voice communications to VoIP isn't just about saving money on calls. Smart companies will make the transition because of a whole host of other reasons that include improved business communication, the ability to grow and contract without large capital cost and increased employee productivity and mobility.

The benefits of a Hosted VoIP communications model are numerous and

go beyond simple costs savings as customers have access to this technology without the associated problems of system acquisition, finance, and support.

We can cut your monthly connection cost, plus remote expensive PBX maintenance contracts whilst still giving you an excellent Helpdesk based service.

Flexibility for Home Working and rapid workforce changes

The greatest value of using a hosted service is flexibility. The voice service is licensed monthly, so if you need to add or remove users you can do it, without any penalty. If you make office moves, there are no relocation costs you simply move the telephone handsets to the new office, plug them into the network and they work.

Integrating home workers into your organisation is just as simple. If your employees have a home broadband connection, deploying a handset to their home seamlessly connects them into your office telephone service.

Improved Call Charge Rates

When it comes to call rates this service can significantly reduce your call charges. Additionally any calls between your VoIP enabled office or home workers are free.

For calls to normal fixed line telephones or mobiles the call rates can give savings of up to 40% on standard tariffs.

We will help you save

[Call us today](#) for a free review of your communications charges and we will show you how to save serious money

SERVICE FEATURES

The key advantages of a hosted VoIP service from Activator UK are:

A State of the Art VoIP phone system

Activator UK's Hosted VoIP provides business customers with a leading edge phone system without the associated capital cost. From day one you will have a system that delivers all the current features plus tomorrows as they become available.

Future Proof

Hosted VoIP is "future proof," as soon as we introduce new features, we roll them out to our customers, so you won't have to worry about another large capital equipment upgrade a few years down the road.

Pay As You Grow

With Activator UK there is no penalty to start small and then add "seats" to the system as you grow, since you only pay for the seats you need on a monthly basis.

Reduce Trunk Lines

Renting ISDN or analogue lines from BT isn't small change for most organisations that rely on voice for both internal communications and customer interaction. Trunk line rental is a significant part of monthly overhead cost, so why not reduce this outlay wherever and whenever possible?

Reduce Call Costs

While saving on calls is no longer the primary driver for adopting VoIP, it can be a prime factor for organisations that have multiple offices requiring frequent voice communication, so not having to pay for that communication can reduce a large amount from an organisation's operational budget.

Instant Communication and Collaboration

VoIP improves productivity and the ability to collaborate remotely by creating direct links between teleworkers and office-based workers with the click of a mouse - a "workplace without borders."

Follow Me extension forwarding

With Activator UK's services it is possible via a web login to setup a range of forwarding rules to ensure

you don't miss a call. You can forward your office extension to a home office phone, your mobile, and any fixed line number or even set a number of phones to ring (home, office, and assistant) the choice is yours.

Seamless Teleworker Connectivity

That VoIP system makes it easy to integrate teleworkers into the business telephone system through their own broadband connections. In addition, your customers will be able to reach your teleworkers through your corporate switchboard, regardless of where the worker is physically located.

Respond More Quickly to Customers

With a Hosted VoIP system, companies can improve customer communication by providing them with VoIP telephones that allow them to contact your sales and service departments directly, free.

Cut Moves, Additions and Changes Costs

Every time your company moves, adds, or changes a conventional telephone connection, it costs money. With VoIP, your network configuration is software programmable and its voice signals are carried over your business LAN so you can administer the changes yourself.

Your Number Moves With You

Unlike traditional numbers, you can take your number with you, down the road, to another town, or even another country as the system is not dependent upon your geographic location. This means for instance you could have a central London number but actually be located in Scotland, if localisation is important to your business.

Advanced Interactive Voice Response (IVR) and Call routing

The Activator UK service comes with a built in IVR system that you can use to effectively route calls to a specific office, department or person in your organisation. This presents a very professional image of your organisation but can be fully customised to make it work the way you need. The main IVR can also provide a fax to email service, time of day changes (to present different messages and options based on time of day) and out of hours password controlled call routing.



Activator UK
Vickers House
Priestley Road, Basingstoke
RG24 9NP, UK
salesinfo@activator-uk.net
www.activator-uk.com
Call 0845 456 5960